Tess Case

67 Riverbend Road, Cairns, Queensland 4000 • (+61) 455-555-0100 • [tess.t.case@example.com](mailto:tess.t.case@example.com)

Detail-oriented and analytical **Software Tester** with 6+ years of experience validating the quality, performance, and reliability of software products across various domains. Proven success in designing and executing test plans, identifying and documenting bugs, and collaborating with development teams to ensure delivery of robust and user-friendly software. Adept at both manual and automated testing processes, with strong problem-solving skills, a keen eye for detail, and a passion for improving software quality. Works independently and thrives in fast-paced team environments.

# Experience

## January 2024 – PRESENT

### Software Tester| Lamna Technologies | Cairns, Queensland

## Created and executed comprehensive test cases based on product specifications and user requirements. Performed functional, regression, and exploratory testing on web and mobile applications. Logged and tracked defects using issue-tracking tools and collaborated closely with developers to ensure timely resolutions. Contributed to sprint planning and participated in agile ceremonies. Introduced automation scripts that reduced manual test effort by 30% over a 12-month period and improved defect detection rate by 18%.

## JUNE 2021 – December 2023

### QA Intern | Wholeness Digital Solutions| Brisbane, Queensland

Assisted QA team with the execution of manual test cases and documentation of software defects. Helped in setting up test environments and verifying software behavior across browsers and devices. Participated in daily standups and supported user acceptance testing sessions with clients. Gained hands-on experience with testing tools and defect management systems.

# Skills

Manual & Automated Testing • Bug Tracking Tools (e.g. JIRA) • Test Planning & Execution • Agile & Scrum Methodologies • Regression Testing • Cross-Browser Testing • Strong Communication • Team Collaboration • Basic Scripting Knowledge

# Education

## MARCH 2017 - MAY 2021

### Bachelor of Information Technology | Charles Darwin University

6.8 GPA - Capstone on bug tracking systems • Coursework in QA, DB design, Agile, and automation

# Activities

Open-source contributions • UI/UX testing practice • Coding puzzles • Blogging about software quality • Travel • Photography